

# TIME OF TICKETING COMMISSION PROGRAM

## CONFIDENTIAL

# LATIN

## ALTA

31793134

#### Attachment 1

	Ticket Designator - N/A					
Section #	Origin	Destination	Applies To	TOT Commission		
1	Canada, US	Punta Cana (PUJ)	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	0%		
2	Punta Cana (PUJ)	Canada, US	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	0%		
3	Canada, US	Dominican Republic, Jamaica, Puerto Rico, Trinidad and Tobago	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	3%		
4	Dominican Republic, Jamaica, Puerto Rico, Trinidad and Tobago	Canada, US	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	3%		
5	Canada, US	Cuba	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	5%		
6	Cuba	Canada, US	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	5%		
7	Canada, US	Central America and MX1: AGU, BJX, CUU, GDL, MEX, MID, MLM, MTY, OAX, PBC, QRO, SLP, TAM, VER	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	5%		
8	Central America and MX1: AGU, BJX, CUU, GDL, MEX, MID, MLM, MTY, OAX, PBC, QRO, SLP, TAM, VER	Canada, US	A,B,C,D,E,G,H,J,K,L,M,N,O,P,Q,R,S,T, U,V,W,Y,Z	5%		
9	Canada, US	South America (Excl VE)	A,B,E,G,H,K,L,M,N,O,P,Q,R,S,T,U,V,W, Y,Z	5%		
			C,D,J	8%		
10	South America (Excl VE)	Canada, US	A,B,E,G,H,K,L,M,N,O,P,Q,R,S,T,U,V,W, Y,Z	5%		
			C,D,J	8%		

### Contract Rules

Notification	US/CA to all UA destinations and beyond in Latin America:
	See section: Flight Application.
	Basic economy is eligible for TOT commission on this TOT Program.
	BE fares = Class of service "N" or Fare Basis 7th character is "B"
	TO VIEW A FULL LIST OF QUALIFYING CITIES AND COUNTRIES GO TO "LATIN COUNTRIES" (p4)

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Exception Markets	Section 1 & 2 - 0% applies for Canada and USA to/from Punta Cana (PUJ).
	POS/POO CA/USA to/from Venezuela is not permitted.
	MX2 - Beach destinations in Mexico are not eligible for TOT commission. TO VIEW A FULL LIST OF BEACH DESTINATIONS GO TO "LATIN COUNTRIES" (p4)
Ticketing Dates	Valid from July 1, 2023 through June 30, 2024
Travel Dates	Published fare rules apply.
Participating Carriers	UNITED (UA) and its regional carriers DBA United Express
Flight Application	Valid for one-way, round-trip, circle-trip and open-jaw journeys. Valid on published fares only. All published fare rules apply International published through fare is booked in or begins with the classes specified in this program. Valid for booking class or the first letter of the fare basis code, whichever option offers the highest commission rate.
	BEYOND UNITED DESTINATIONS IN LATIN AMERICA Full commission when traveling CA/US to/from all UA destinations in Latin America and connecting on OA to points beyond. International published through fares or sector fares are commissionable. See details below.
	<ul> <li>Commission can be taken on UA/OA as code-share or interline flights when the following parameters are met:</li> <li>UA is the operating carrier from Canada/USA to a UA gateway in Latin America, and vice versa; OA operating can be used to/from connecting point (Connection point must occur at any UA destination in Latin America).</li> <li>The origin/destination operated OA is not serviced by UA</li> <li>OA Sector fares connecting within 24 hours.</li> <li>The published fare begins with one of the classes specified in this program.</li> <li>Travel remains in Latin America to areas as defined in Latin Countries section of this program .</li> </ul>
Eligibility	Applies to International published through fares Program is bi-directional. The commission is applicable both directions with respect to the origin of a trip.
	This Latin TOT may NOT be used on any segment with net fares, corporate discounts, negotiated group rates, Propel, air pass programs, United PassPlus negotiated fares/discounts, senior citizen, emigrant, journalist, military, missionary, student, discount coupons, travel certificates, government fares, crew rotation fares, two-for-one offers and the like or discount programs of any type including fares that price with "/ticket designator" (such as /UAF, /8N02).
	Non qualifying segments (UA or OA) may be included on the ticket at 0% commission.

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Eligibility Exceptions	Commission from this program may be claimed on fares using the Ticket Designators listed in this section when the following parameters are met: Commission applies for booking class or the first letter of the fare basis code (whichever option offers the highest commission rate) as per the commission grid. -Fare must auto price. Debit memos will be issued for manually priced tickets. -The valid TD (i.e. UPDI, LT10, PU18, etc) must appear on the applicable segments. -The valid TOT tour code from this program must be entered (if there is one at the top of the commission grid). -Tickets must be plated on UA 016 ticket stock -0% commission applies to domestic sector fares using the listed ticket designators. -Qualifying Ticket designators: /UPxx (i.e. /UPDI /UPDZ, /UPDP ) /LTxx (i.e. /LT10, /LT15 or any /LTxx type fare) /PUxx (i.e. /PU18, PULA or any /PUxx type fare) /FLEX/FLX3/PFLX/FL01
Day/Time	Published fare rules apply.
Reservations	Published fare rules apply.
Minimum Stay	Published fare rules apply.
Maximum Stay	Published fare rules apply.
Stopovers	Published fare rules apply.
Combinations	PERMITTED COMBINATIONS When combining classes and/or incentive rates the applicable commission on qualifying fares will apply. (If the return trip is not the same as the outbound, applicable commission on return is based on point of origin and O and D. EXAMPLE: IAH-EZE (Q) 5% commission / GRU-IAH (C) 8% commission EXAMPLE: SJU-ORD (T) 3% commission / ORD-PUJ 0% commission (exception market) EXAMPLE: EWR-BOG/UA -BAQ/AV (B) 5% (O&D: EWR-BAQ -connection within 24 hours) EXAMPLE: IAH-GIG/UA (J) 8% -CNF/AD (Y) 5% (O&D: IAH-CNF- connection within 24 hours) EXAMPLE: IAH-GRU/UA (C)8% -BSB/AD (B) 0% (O&D: IAH-GRU -connection beyond 24 hours)
	NOT PERMITTED Combining Time of Ticketing programs
	EXCEPTION: Allowed when specified by UA
Blackouts	Published fare rules apply.
Surcharges	Published fare rules apply.

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Penalties	Published fare rules apply. All changes and refunds should be processed at the issuing agency.
Discounts	Published fare rules apply Children: Published fare rules apply Infants: Not eligible for a TOT discount
Seasonality	Published fare rules apply.
Ticketing Procedures	Plating carriers: UA (016)
Latin Countries	CARIBBEAN: Cuba, Dominican Republic, Jamaica, Puerto Rico, Trinidad and Tobago No other Caribbean Countries are eligible for TOT comm. CENTRAL AMERICA: Belize, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama SOUTH AMERICA: Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Guyana, Paraguay, Peru, Surinam, Uruguay. POS/POO CA/USA to/from Venezuela is not permitted, MEXICO CITIES MX1: AGU, BJX, CUU, GDL, MEX, MID, MLM, MTY, OAX, PBC, QRO, SLP, TAM, VER Beach destinations in Mexico are not eligible for TOT commission MX2: CUN, SJD, PVR, CZM, ACA, ZIH, MZT, ZLO
Subagent	<ul> <li>TMC shall not advertise, promote, distribute or otherwise provide access to any pricing hereunder in any manner directly to the public via the TMC's or its subagents' online websites. TMC is responsible for subagent compliance to this requirement.</li> <li>TMC may produce, market and distribute advertising through internal Internet channels promoting travel under this Agreement, provided websites are strictly accessible only to subagents, and require agent user ID or ARC/IATA number to gain access.</li> <li>In addition, Participating Carriers may restrict TMC from advertising, promoting, distributing or otherwise providing access to any pricing hereunder to any subagents for which Participating Carriers provides written notice to the TMC.</li> </ul>
	Ticketing by subagents is not permitted. Subagents may book reservations but the booking must be claimed by the TMC prior to ticketing. After ticketing, ownership of the reservation must be retained by the TMC. The ARC/IATA number in the PNR must be that of the TMC. If any GDS precludes adherence to these conditions, then TMC must either make the booking for the subagent, or sub-agent may book via TMC's online methods or an alternative GDS. If TMC permits its subagents to book via bridged PCC codes, TMC will be fully responsible to ensure that its subagents comply with all booking requirements for the Agreement. TMC will be fully responsible for all financial obligations incurred by bridging the subagent to the TMC's PCC codes. Bridged subagents should be kept to a minimum number and all requests to add PCC codes are to be submitted to Participating Carriers for approval prior to allowing contract access to the bridged subagent. Participating Carriers reserves the right to deny any such request not deemed legitimate or necessary.
	TMC will indemnify and hold harmless Participating Carriers and their officers, directors, employees, and agents from and against any and all liabilities, damages, losses, expenses, claims, demands, suits, fines, or judgments, including but not limited to reasonable attorneys' fees, costs, and related expenses incurred by Participating Carriers, either directly or indirectly, as a result of, arising out of, or in connection with any act or omission of any of TMC's subagents, including the breach of any of the terms and conditions of this Agreement. These indemnity and hold harmless obligations are of a continuing nature and will survive the termination or expiration of this Agreement.

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Authorization Period: 7/1/2023 - 6/30/2024